# Formulations of a carsharing pricing and relocation problem 

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## In this lecture

- Carsharing and the fleet imbalance problem
- A mathematical model for carsharing joint pricing \& relocation activities
- A reformulation
- Some results
- GAMS implementation


## Carsharing

Carsharing:

- A company (CSO) owns a large fleet of vehicles
- Makes it available for short term rentals
- Users find and rent cars using an app
- Users pay based on time/distance (plus possibly zone prices)


## Carsharing

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- better land use (fewer cars around)
- transport costs (no more bollo, insurance and tagliando!)
- affordable mobility for disadvantaged groups
- Growing in popularity, and likely to grow further with EVs.


## Carsharing

Current configuration:

- users demand high flexibility
- carsharing is commonly designed for on-demand, short-term, one-way usage


## Carsharing

This means troubles for the carsharing operator (CSO)!
On-demand: the CSO unaware of when, where and for how long new rentals will occur.

One-way: frequent imbalances in the distribution of vehicles, vehicles are not where you want them to be.

A central task for a CSO is to provide a distribution of vehicles in the business area compatible with demand tides and oscillations.

## Carsharing

As a prime form of response CSOs initiate staff-based vehicle relocations before shortages occur.

That is, CSO's staff reach designated cars and drives them to different places.

This alone is inherently costly and inefficient!

## Carsharing

The novel idea is to manipulate demand throught prices.
Users choose among different transport modes (e.g., metro, carsharing, bike, bus) that vary in a number of key attributes including price.

## Carsharing

We provide a model for the problem of simultaneously setting carsharing prices and deciding relocations.

## Assumptions

## Target periods



## Assumptions

## Zones

$$
\text { per-minute fee } 0.20 \quad \text { drop-off fees }=\{-1,0,1,1.5,2\}
$$



## Assumptions

Drop-off fee + per-minute fee


## Assumptions

Alternative transport services


## The problem

Given

- a target period
- a fleet of shared cars and their current position
- the cumulative mobility demand between each pair of zones in the target period,
- usage and relocation costs
- a model of customers preferences
decide
- the drop-off fees to apply during the target period
- the relocations to perform


## Basic elements

The urban area is represented by a set $\mathcal{I}$ of zones.

The CSO offers a set of shared vehicles $\mathcal{V}$.

There is a finite set $\mathcal{L}$ of drop-off fees the CSO is considering.

The city counts a set $\mathcal{A}$ of alternative transport services.
$\mathcal{K}$ is the set of customers $\left(\mathcal{K}_{i} \subseteq \mathcal{K}\right.$ and $\left.\mathcal{K}_{i j} \subseteq \mathcal{K}_{i}\right)$.

## Key decisions

$z_{v i}$ is equal to 1 if vehicle $v$ is made available for rental in (possibly relocated to) zone $i$ in the target period, 0 otherwise.

$$
\sum_{i \in \mathcal{I}} z_{\text {vis }}=1 \quad v \in \mathcal{V}
$$

## Key decisions

$\lambda_{i j l}$ is equal to 1 if fee $l$ is applied between zone $i$ and and zone $j$, 0 otherwise.

$$
\sum_{l \in \mathcal{L}} \lambda_{i j l}=1 \quad i \in \mathcal{I}, j \in \mathcal{J}
$$

## Key decisions

Let decision variable $p_{v i j}$ be the price of service $v \in \mathcal{V} \cup \mathcal{A}$ between zones $i$ and $j$.

For carsharing

$$
p_{v i j}=P_{v}^{V} T_{v i j}^{C S}+\sum_{l \in \mathcal{L}} L_{l} \lambda_{i j l} \quad \forall v \in \mathcal{V}, i, j \in \mathcal{I}
$$

For alternative services

$$
p_{v i j}=P_{v i j} \quad \forall v \in \mathcal{A}, i, j \in \mathcal{I}
$$

## Customers response

Each customer has unique preferences.
Choses the transport service that provides them the highest utility.
This utility is known to the customer but not to the CSO.

## Customers response

The CSO is not aware of the utility provided by the different services to each customer.

The CSO is aware of a number of characteristics of the services (e.g., price, travel time, waiting time).

The CSO can model utility as

$$
F_{k}\left(p_{v i j}, \pi_{v i j}^{1}, \ldots, \pi_{v i j}^{N}\right)+\tilde{\xi}_{k v}
$$

## Constraints - Utility

Let $u_{i j k v}$ be the utility obtained by customer $k \in \mathcal{K}$ when moving from $i$ to $j \in \mathcal{I}$ using service $v \in \mathcal{V} \cup \mathcal{A}$.

$$
u_{i j k v}=F_{k}\left(p_{v i j}, \pi_{v i j}^{1}, \ldots, \pi_{v i j}^{N}\right)+\xi_{k v} \quad \forall i, j \in \mathcal{I}, k \in \mathcal{K}_{i j}, v \in \mathcal{V} \cup \mathcal{A}
$$

$\xi_{k v}$ is a realization of $\tilde{\xi}_{k v}$.

## Constraints - Choices

Decision variable $w_{i j k v}$ is equal to 1 if customer $k$ chooses service $v, 0$ otherwise.

$$
\sum_{v \in \mathcal{V} \cup \mathcal{A}} w_{i j k v}=1 \quad \forall i, j \in \mathcal{I}, k \in \mathcal{K}_{i j}
$$

## Constraints - Availability

Availablility.
$y_{i k v}$ is 1 if $v \in \mathcal{V} \cup \mathcal{A}$ is available to customer $k \in \mathcal{K}_{i}, 0$ otherwise.
Alternative services $v \in \mathcal{A}$ are available to all $k$ if available at all

$$
y_{i k v}=Y_{v i} \quad \forall i \in \mathcal{I}, k \in \mathcal{K}_{i}, v \in \mathcal{A}
$$

For carsharing

$$
y_{i k v} \leq z_{i v} \quad \forall i \in \mathcal{I}, k \in \mathcal{K}_{i}, v \in \mathcal{V}
$$

## Constraints - Availability

The first who arrives get the car

$$
y_{i k v} \leq y_{i(k-1) v} \quad \forall i \in \mathcal{I}, k \in \mathcal{K}_{i}, v \in \mathcal{V}
$$

A vehicle becomes unavailable for a customer if any customer has arrived before

$$
z_{i v}-y_{i k v}=\sum_{j \in \mathcal{I}} \sum_{q \in \mathcal{K}_{i j}: q<k} w_{i j q v} \quad \forall i \in \mathcal{I}, k \in \mathcal{K}_{i}, v \in \mathcal{V}
$$

## Constraints - Choices

Can chose a service if available

$$
w_{i j k v} \leq y_{i k v} \quad \forall i, j \in \mathcal{I}, k \in \mathcal{K}_{i j}, v \in \mathcal{V} \cup \mathcal{A}
$$

## Constraints - Choices

Customer choose the service which the highest utility

$$
w_{i j k v} \leq \mu_{i j v w k} \quad \forall i, j \in \mathcal{I}, k \in \mathcal{K}_{i j}, v, w \in \mathcal{V} \cup \mathcal{A}
$$

$$
\begin{aligned}
& M_{i j k} \nu_{i v w k}-2 M_{i j k} \leq u_{i j k v}-u_{i j k w}-M_{i j k} \mu_{i j v w k} \\
& \forall i, j \in \mathcal{I}, k \in \mathcal{K}_{i j}, v, w \in \mathcal{V} \cup \mathcal{A}
\end{aligned}
$$

and

$$
\begin{aligned}
u_{i j k v}-u_{i j k w}-M_{i j k} \mu_{i j v w k} \leq & \left(1-\nu_{i v w k}\right) M_{i j k} \\
& \forall i, j \in \mathcal{I}, k \in \mathcal{K}_{i j}, v, w \in \mathcal{V} \cup \mathcal{A}
\end{aligned}
$$

## Constraints - Choices

$$
\mu_{i j v w k}+\mu_{i j w v k} \leq 1 \quad \forall i, j \in \mathcal{I}, k \in \mathcal{K}_{i j}, v, w \in \mathcal{V} \cup \mathcal{A}
$$

A service can be preferred only if offered

$$
\mu_{i j v w k} \leq y_{i k v} \quad \forall i, j \in \mathcal{I}, k \in \mathcal{K}_{i j}, v, w \in \mathcal{V} \cup \mathcal{A}
$$

## Constraints - Choices

$\alpha_{i j k v l}$ be equal to 1 if fare $l$ is applied between $i$ and $j$ and customer $k$ chooses shared car $v, 0$ otherwise.

Relationship between $\lambda_{i j l}$ and $w_{i j k v}$ and $\alpha_{i j k v l}$

$$
\begin{array}{ll}
\lambda_{i j l}+w_{i j k v} \leq 1+\alpha_{i j k v l} & \forall v \in \mathcal{V}, i, j \in \mathcal{I}, k \in \mathcal{K}_{i j}, l \in \mathcal{L} \\
\alpha_{i j k v l} \leq \lambda_{i j l} & \forall v \in \mathcal{V}, i, j \in \mathcal{I}, k \in \mathcal{K}_{i j}, l \in \mathcal{L} \\
\alpha_{i j k v l} \leq w_{i j k v} & \forall v \in \mathcal{V}, i, j \in \mathcal{I}, k \in \mathcal{K}_{i j}, l \in \mathcal{L}
\end{array}
$$

That is, $\alpha_{i j k v l}$ is forced to take value 1 as soon as both $\lambda_{i j l}$ and $w_{i j k v}$ take value one, and value 0 as soon as either $\lambda_{i j l}$ or $w_{i j k v}$ take value 0 .

## Objective function

$$
\begin{aligned}
\max & -\sum_{v \in \mathcal{V}} \sum_{i \in \mathcal{I}} C_{v i}^{R} z_{v i} \\
& \sum_{v \in \mathcal{V}} \sum_{(i, j) \in \mathcal{I} \times \mathcal{I}}\left(P^{V} T_{i j}^{C S}-C_{i j}^{U}\right) \sum_{k \in \mathcal{K}_{i j}} w_{i j k v} \\
& +\sum_{v \in \mathcal{V}} \sum_{(i, j) \in \mathcal{I} \times \mathcal{I}} \sum_{k \in \mathcal{K}_{i j}} \sum_{l \in \mathcal{L}} L_{i j l} \alpha_{i j k v l}
\end{aligned}
$$

## Summarizing

Maximize rental profits such that

- Each car is relocate at most once
- Exactly one drop-off fee is choses between each O-D pair
- Customers choose the service yielding the highest utility (only one)
- A service is chosen if available
- The first customer gets the car


## A reformulation

From customers to requests.
A request is a customer who will choose CS if the price is low enoguh.

More precisely, a customer for which there exists a price level at which they would choose carsharing.

Set $\mathcal{R}$ of requests, parameters $i(r), j(r), k(r)$, and $I(r)$.

## Reformulation - Requests

Generating requests:

- For each $k \in \mathcal{K}$
- For each level $I \in \mathcal{L}$
- If CS utility at level $I>$ utility alternative services
- Create a request $r$ and add it to $\mathcal{R}$


## A reformulation

Decision variables:

- $y_{v r l}$ equal to 1 if request $r$ is satisfied by vehicle $v$ at level $I, 0$ otherwise.
- $z_{v i}$ if vehicle $v$ is made available at zone $i, 0$ otherwise.
- $\lambda_{i j l}$ be equal to 1 if drop-off level $/$ is applied between $i$ and $j$, 0 otherwise.


## A reformulation

$$
\begin{align*}
& \max \sum_{r \in \mathcal{R}} \sum_{v \in \mathcal{V}} \sum_{i \in \mathcal{L}_{r}} R_{v r l} y_{v r l}-\sum_{v \in \mathcal{V}} \sum_{i \in \mathcal{I}} C_{v i}^{R} z_{v i}  \tag{1}\\
& \sum_{v \in \mathcal{V}} \sum_{l \in \mathcal{L}_{r}} y_{v r l} \leq 1  \tag{2}\\
& \sum_{r \in \mathcal{R}} \sum_{l \in \mathcal{L}_{r}} y_{v r l} \leq 1  \tag{3}\\
& \sum_{i \in \mathcal{I}} z_{v i}=1  \tag{4}\\
& r \in \mathcal{R} \\
& v \in \mathcal{V} \\
& v \in \mathcal{V} \\
& \sum_{I \in \mathcal{L}_{r_{1}}} y_{v, r_{1}, l}-z_{v, i\left(r_{1}\right)}+\sum_{r_{2} \in \mathcal{R}_{r_{1}}} \sum_{I \in \mathcal{L}_{r_{2}}} y_{v, r_{2}, l} \leq 0  \tag{5}\\
& r_{1} \in \mathcal{R}, v \in \mathcal{V} \\
& y_{v, r_{1}, l_{1}} \geq \lambda_{i\left(r_{1}\right), j\left(r_{j}\right), l_{1}}+z_{v, i\left(r_{1}\right)} \\
& -\sum_{r_{2} \in \mathcal{R}_{r_{1}}} \sum_{r_{2} \in \mathcal{L}_{r_{2}}} y_{v, r_{2}, l_{2}}-\sum_{v_{1} \in \mathcal{V}: v_{1} \neq v} y_{v_{1}, r_{1}, l_{1}}-1  \tag{6}\\
& r_{1} \in \mathcal{R}, v \in \mathcal{V}, l_{1} \in \mathcal{L}_{r_{1}} \\
& \sum_{l \in \mathcal{L}} \lambda_{i j l}=1  \tag{7}\\
& i \in \mathcal{I}, j \in \mathcal{J} \\
& \sum_{v \in \mathcal{V}} y_{v r l} \leq \lambda_{i(r), j(r), l}  \tag{8}\\
& r \in \mathcal{R}, I \in \mathcal{L}_{r} \\
& y_{v r l} \in\{0,1\}  \tag{9}\\
& z_{v i} \in\{0,1\}  \tag{10}\\
& \lambda_{i j l} \in\{0,1\} \\
& r \in \mathcal{R}, v \in \mathcal{V}, I \in \mathcal{L}_{r} \\
& i \in \mathcal{I}, v \in \mathcal{V} \\
& i \in \mathcal{I}, j \in \mathcal{I}, I \in \mathcal{L} . \tag{11}
\end{align*}
$$

## Comparing formulations

Instances: a case studies that replicate the carsharing system in the city of Milan (soon available online).

20 to 100 shared vehicles, 50 to 300 customers. Alternative services: Public transport and Bicycles.

## Comparing formulations

For each $k \in \mathcal{K}$ traveling between $i$ and $j$ with transport service $v$, the utility is

$$
\begin{aligned}
& F_{k}\left(p_{v i j}, T_{v i j}^{C S}, T_{v i j}^{P T}, T_{v i j}^{B}, T_{v k i j}^{\text {Walk }}, T_{v i j}^{\text {Wait }}\right)=\beta_{k}^{P} p_{v i j}+\beta_{k}^{C S} T_{v i j}^{C S} \\
& \quad+\beta_{k}^{P T} T_{v i j}^{P T}+\tau\left(T_{v i j}^{B}\right) \beta_{k}^{B} T_{v i j}^{B}+\tau\left(T_{v i j}^{\text {Walk }}\right) \beta_{k}^{\text {Walk }} T_{v i j}^{\text {Walk }}+\beta_{k}^{\text {Wait }} T_{v i j}^{\text {Wait }}
\end{aligned}
$$

## Comparing formulations



Figure: Piecewise disutility of walking

## Comparing formulations

Table: Average solve time [sec] and percentage of problems solved for the small instances. The symbol "-" indicates that the solution process failed for excessive consumption of memory resources.

|  |  | Time [sec] |  | Solved [\%] |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $V$ | $K$ | F1 | F2 | F1 | F2 |
| 20 | 50 | 67.485 | 0.465 | 100 | 100 |
| 20 | 75 | 187.209 | 0.506 | 80 | 100 |
| 20 | 100 | 309.379 | 0.658 | 40 | 100 |
| 35 | 50 | 342.699 | 0.784 | 20 | 100 |
| 35 | 75 | 360.953 | 1.230 | 0 | 100 |
| 35 | 100 | 362.098 | 1.771 | 0 | 100 |
| 50 | 50 | 361.400 | 1.432 | 0 | 100 |
| 50 | 75 | 361.060 | 2.048 | 0 | 100 |
| 50 | 100 | 363.038 | 2.635 | 0 | 100 |
| 50 | 200 | - | 6.763 | - | 100 |
| 50 | 300 | - | 13.680 | - | 100 |
| 75 | 200 | 368.963 | 10.964 | 0 | 100 |
| 75 | 300 | 397.119 | 18.955 | 0 | 100 |
| 100 | 200 | 384.174 | 19.546 | 0 | 100 |
| 100 | 300 | 376.794 | 34.848 | 0 | 100 |

## Comparing formulations

Table: Optimal objective value compared to the optimal objective value of the LP relaxations for the instances with $V=20$ and $K=50$.

|  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Instance objective value |  |  |  |  |  |
|  | $V$ | $K$ | Optimal objective value | F1 | F2 |
| 1 | 20 | 50 | 53.58 | 124.22 | 53.58 |
| 2 | 20 | 50 | 40.64 | 128.12 | 40.64 |
| 3 | 20 | 50 | 25.94 | 117.19 | 25.94 |
| 4 | 20 | 50 | 25.94 | 119.35 | 25.94 |
| 5 | 20 | 50 | 38.44 | 124.75 | 38.44 |

## Solutions

Table: Comparison of the solutions with and without dynamic pricing on the instances with 50 vehicles and 600 customers.

| Distribution | Metric | With dynamic pricing | Without dynamic pricing |
| :--- | :--- | :---: | :---: |
| D1 | Expected Profit [\%] | 100 | 81.78 |
|  | \% of vehicles Relocated | 26.0 | 10.0 |
|  | Min $\|\mathcal{R}\|$ | 167 | 80 |
|  | Max $\|\mathcal{R}\|$ | 195 | 107 |
|  | Expected \% Requests satisfied | 24 | 42 |
| D2 | Expected Profit [\%] | 100 | 66.06 |
|  | \% of vehicles Relocated | 22.0 | 2.0 |
|  | Min $\|\mathcal{R}\|$ | 168 | 81 |
|  | Max $\|\mathcal{R}\|$ | 187 | 105 |
|  | Expected \% Requests satisfied | 26 | 49 |
| D3 | Expected Profit [\%] | 100 | 65.05 |
|  | \% of vehicles Relocated | 18.0 | 6.0 |
|  | Min $\|\mathcal{R}\|$ | 167 | 80 |
|  | Max $\|\mathcal{R}\|$ | 195 | 107 |
|  | Expected \% Requests satisfied | 26 | 49 |
| D4 | Expected Profit [\%] | 100 | 66.36 |
|  | \% of vehicles Relocated | 10.0 | 0.0 |
|  | Min $\|\mathcal{R}\|$ | 168 | 81 |
|  | Max $\|\mathcal{R}\|$ | 187 | 105 |
|  | Expected \% Requests satisfied | 26 | 48 |

## Solutions


(a) Distribution D1
(b) Distribution D2

(c) Distribution D3
(d) Distribution $D 4$

## Take-aways

- Carsharing one of the current trends in transportation
- New challenges to face $->$ more need for optimization!
- Same problem - different models
- The modeling choice can make the difference
- What we do has a significant impact on the company's performance

